

The good.....

Box plot requested with explanation about why outliers were safe to release

Asked for advice before making request

Only requested what was required

Provided draft journal article so easy to understand context of results

Results presented clearly, ready for publication

Analysis plan accompanied the results, so it was easy for me to understand the results

Results included separate calculations to prove that 'dominance rule' had been met

Clear explanations of the results

Data citation provided

Easy to understand variable names

Made request in plenty of time for his presentation

Willingness to explain methodology

Clear explanation of what the results meant

Frequency counts provided for graphs

The bad and the ugly

One researcher requested many outputs to be returned to them the same day

One researcher wanted to release a dataset to share with others

One researcher requested 800 files for release on the same day!

Poor table arrangement/formatting meant that it was really hard to check the results

Graph requested in an Excel sheet: underlying data were included!

Variable names in file meant nothing to me, but probably meant something to the researcher!

One output consisted of results with accompanying explanation, but it was written in a different language.

Output request consisted of charts and scatterplots which had no labels, or any other information

One researcher had finished his PhD but kept asking for outputs because he had to do revisions

Researcher had poor knowledge of statistics software

PhD student was unsure of methods and data, but supervisor wouldn't request access, so PhD student kept requesting small outputs

Researcher requested a huge volume of results for release, and was very pushy about the request

Output requested with no explanation

Researcher requested a large series of table, many of which could be subtracted from each other to reveal small frequencies

Underlying frequencies not provided

One 'output' included the postcodes for each individual in the data

Researcher requested a graph which wasn't labelled and not explained, I didn't know what I was looking at

Output requested was a huge log of the day's analysis and exploration, with no explanation about what was requested

Researcher asked for a dataset to be released (it was disguised as a 100 column table)